



DNA WITH DIVERSITY

DUISPORT
CRANE SERVICE

SALES DECK
JULY 2026

THE WORLD'S LARGEST INLAND PORT



Diversity is in our DNA. That's why we are one of the most important logistics hubs in Europe.

20,000
ships
processed

25,000
trains
processed

**100 million
tonnes**
of goods
handled

4 million
TEUs
handled

21
docks

10
container
terminals

200 km
Of pro-
prietary
tracks

~300
transport and
logistics
companies

52,000 workplaces
1,400 employees

130 crane systems
1,600 hectares of area



EUROPE'S TRIMODAL LOGISTICS NERVE CENTRE



Optimally and
internationally connected

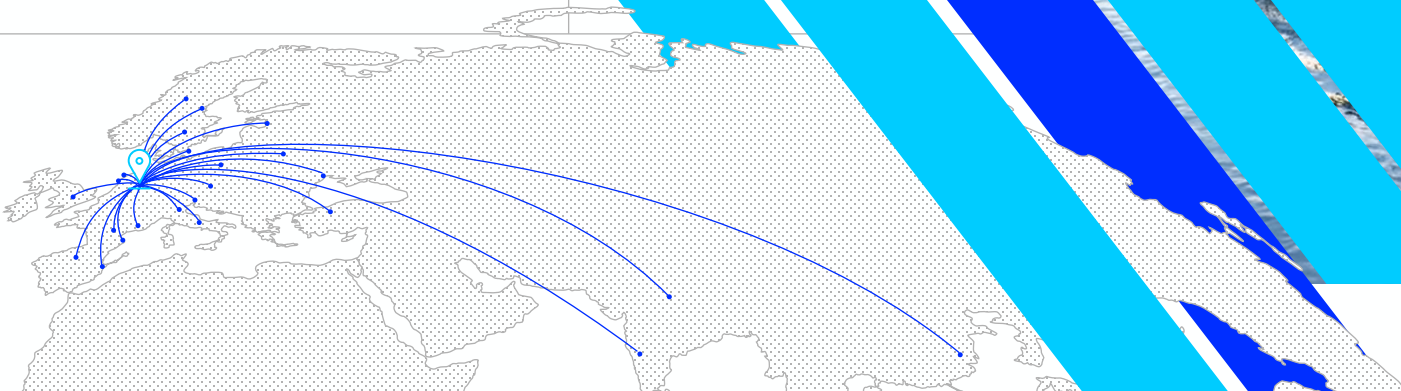
International
terminal participations

400
intermodal
connections to

100
destinations

**Global
locations**

in Belgium, the
Netherlands, Poland,
Turkey, India
and China



THE DIVERSITY OF OUR PORTFOLIO



This is what drives the efficacy
of our entire port organism
– from end to end

Infrastructure



Real estate
& floor space
management



Transport

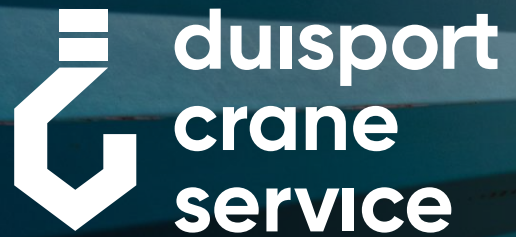


Storage
& logistics



Industrial
logistics





We are shaping
**THE FUTURE OF
CRANE TECHNOLOGY**

EXPERIENCED. PROFESSIONAL.
SOLUTION-ORIENTED.

We deliver

SOLUTIONS THAT KEEP PACE WITH YOUR PROCESSES



Procurement

Maintenance
and Servicing

Modernization

Digitalization

Steel
Construction &
Refurbishment



AT THE HEART OF THE PORT, KEEPING OPERATIONS RUNNING SMOOTHLY



YOUR CHALLENGES

Few slots available for maintenance

Ageing technology in use, which, in the worst-case scenario, poses a risk of accidents

Limited availability of service engineers

Flexible availability

We make use of all available slots, tailored to the specific operating conditions, including, for example, short periods of downtime and at weekends.

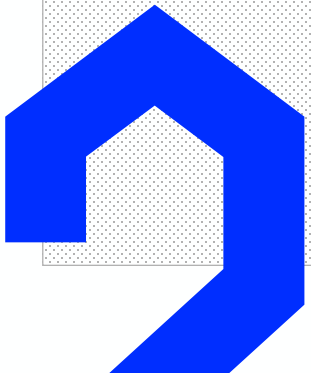
Forward-looking logistics

We stock spare parts, maintain a network of suppliers and service providers, and modernise crane systems to ensure they can be used safely for decades to come.

A strong team

Our team sees itself as a close-knit group in which everyone helps one another – flexibly, with a human touch and professionally.

OUR SOLUTIONS



Comprehensive coverage

TO ENSURE SMOOTH CRANE OPERATION.



Specialising in the repair of crane systems such as foundry cranes, gantry cranes, container cranes and general cargo cranes, as well as double-tilting slewing cranes

Repair and maintenance

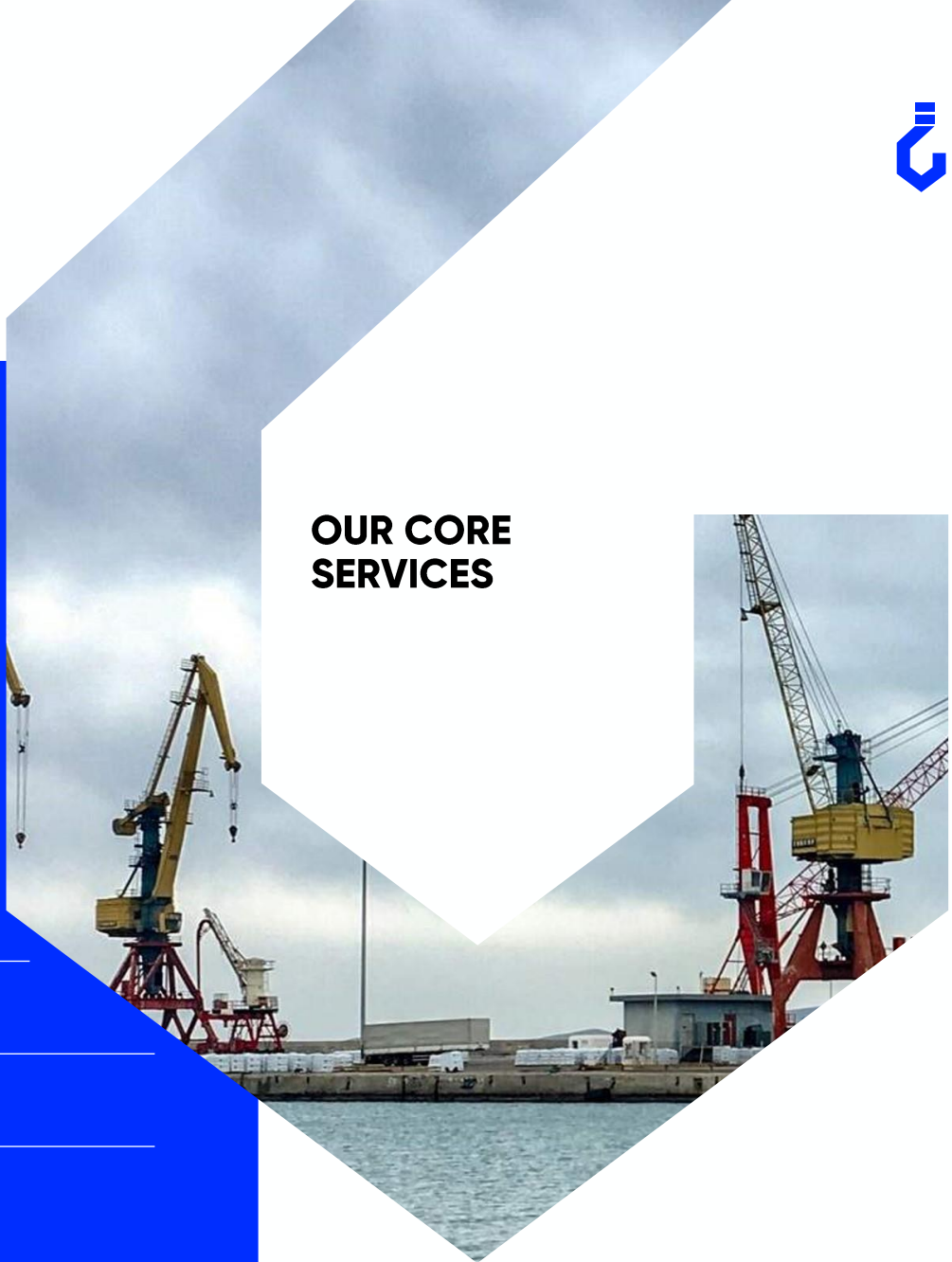
Steel structure refurbishment and welding work in accordance with EN 1090-02, EXC3

Drive technology, inverter technology and PLCs

Crane runway refurbishment and rail replacement

UVV inspections

Occupational health and safety certified to SCC standards



**OUR CORE
SERVICES**

Team #notafraidofheights: with vision and a firm footing

MOTIVATED. EXPERIENCED. APPROACHABLE.



At home between the Rhine and the Ruhr

- Available immediately throughout the Ruhr metropolitan region
- Following the pilot phase, it can also be used nationally and internationally



AS QUICKLY AS POSSIBLE, AS UNCONVENTIONALLY AS NECESSARY



Case study: Use at a container terminal

Initial situation

A drive wheel on a crane system on logport I is stuck.

A technician is on his way.

10 pm

A call from a desperate technician:
The faulty part cannot be removed.

11 pm

The emergency response team from the duisport maintenance depot is responding with technical gases.

Midnight

The wheel is cut out using a cutting torch.

5 am

The early shift fits the spare part.

7 am

The crane is back in operation.

Benefits

- Quick repairs
- A sustainable solution
- No stoppages or delays in handling



WE SET IN MOTION WHAT HOLDS OTHERS BACK.

Safe and forward-thinking.



> 25

helpful staff members
with many years'
experience in crane
technology

24/7

on-call service
for quick solutions

Working for
**Thyssenkrupp,
Voestalpine,
Outokumpu,
Rhenus, and
much more.**

Our own fleet of vehicles

ensures a high degree
of independence,
planning reliability
and responsiveness

100%

duisport – with
resilient structures
and a stable network





More about
digitalization
and innovation
at duisport



INTELLIGENT LOGISTICS

in the double helix of structured data

duisport's digital model integrates advanced digital solutions into port and logistics processes

From artificial intelligence (AI) to real-time data monitoring to augmented reality (AR).

Architecture & expertise

Digitalisation of business processes

Data & analyses

Digital business models

Example projects

- **startport:** the innovation platform for logistics solutions connects start-ups with logistics companies.
- **RPIS:** RiverPorts Planning and Information System for digitalizing inland shipping.
- **TrailerPort:** the project supported by the Federal Ministry of Transport develops innovative solutions for efficient process integration of trailers in inland ports.

dcS delivers clear, digital benefits for seamless processes that go beyond loading and unloading.

Our vendor-neutral software suite processes plant data to optimise operational and maintenance processes.

Examples of implementations

Assistance systems for optimising existing installations, e.g. for soft landings and guided approaches

Digital interfaces, e.g. for TOS, billing and maintenance

S.I.S. Crane Management System

Condition and performance monitoring, service and maintenance planning, emergency operations and special functions

duisport digital



dcS digital



RESPONSIBILITY WITH DIVERSITY



Sustainability as a driver of growth and competitiveness

Environmental

Multiplier and pioneer of the green transformation.



Example actions in shore-to-ship power:
69 charging points for shore-to-ship power throughout the entire port region contribute to reducing noise and pollutants locally.

Social

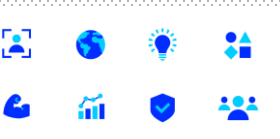
Highly skilled and diverse teams drive innovation and ensure we are fit for the future.



Example Diversity Charter actions:
Commitment to recognizing, valuing and integrating diversity into the world of work.

Governance

Values-based governance for sustainable decisions and long-term trust.



Example action in the development of culture and values:
Definition of 8 core values as part of the group-wide culture and strategy project.

Our services make a significant contribution to extending the life cycle of components and plant, and thus to environmental sustainability.

Examples of measures

Predictive maintenance

Repair of components, refurbishment of steel structures

Assessing whether measures such as oil changes are necessary

More about sustainability at duisport



Sustainable duisport

Sustainable dcs



OUR ACTIONS ARE GUIDED BY OUR VALUES

Deeply rooted in our DNA



Employee-centered approach

We support and challenge one another



Sustainability

We take responsibility



Innovation

We shape the future



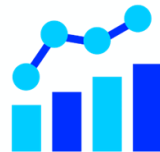
Diversity

We stand for fairness and diversity



Courage & responsibility

We move forward with courage and determination



Performance orientation

We achieve great things



Commitment

We are your reliable partner



Team spirit

We are an unbeatable team



TOGETHER, WE STRENGTHEN YOUR COMPANY DNA.

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